



Frequently Asked Questions

Will I wait in queue just as I would if I called in?

RITA eliminates the "Hold Time" of calling in, therefore eliminating the need to wait in queue.

Can I use a previous permit application to create a new one?

YES, RITA has a powerful search engine to allow you to search previous applications by unit number and / or date to simplify finding your previous application.

What if I am not working for an Oil Company?

When you apply for your permit, you have the option to indicate that there is "No Oil Company".

I have multiple loads going to one location; do I apply separately for each load?

For Heavy Haul & Drilling Rigs application, you can enter multiple loads in one application as long as all units are going to and from the same location. RITA provides the ability to model from previous permits, saving you valuable time.

What route will be selected if select "Roadata to determine route"?

Our permit specialists will determine the shortest route from the closest primary/secondary highway that best avoids restrictions.

Are the fees for application on-line the same as calling in?

The permit fees for RITA are the same as calling in. RITA offers the opportunity to earn RITA Rewards for simply applying for your permits on-line.

How many RITA Rewards will I get for each permit?

You earn 100 RITA Rewards for each Overweight Permit (Service Rigs, Heavy Hauls and Drilling Rigs) completed and processed through the on-line system. Monthly Licenses and Access Permits completed and processed through the on-line system will earn 50 RITA Rewards.

What can I redeem my RITA rewards for?

Your RITA Rewards can be redeemed for such items as gift cards, iPods, GPS Systems, and even iPads. For a complete list, [click here](#).

Can I apply for a permit to move into Saskatchewan?

YES, you can apply for moves going to other Provinces or within other Provinces.

If I am interrupted part way through my application, can I save it?

You can SAVE the application at any point and come back to complete it later.

Do I need to enter my unit information for each application?

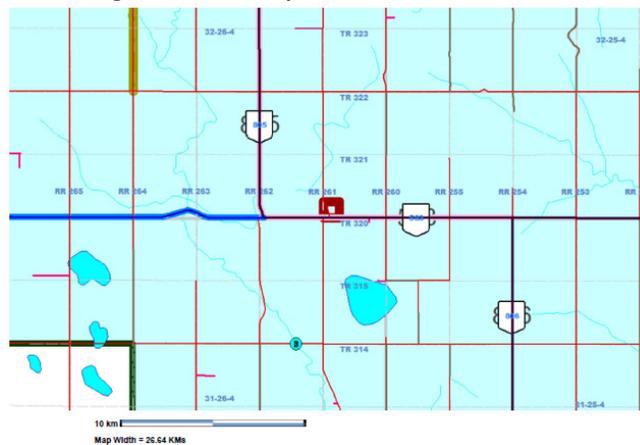
NO, the system keeps your unit information “on file” so it automatically fills in the required data when you select the unit. If you have a “default unit” set with your log in, that information is selected for each permit when you start the application. This saves time on every application.

Does the system have a map I can view?

YES, once you have entered an origin or destination you can open a detailed interactive map that will show restrictions, restricted bridges, road bans, construction and areas to avoid.

Can I print a map?

YES, you can print a full colour map based on what you see on the screen. This colour map can show restrictions for restricted bridges, road bans, construction and areas to avoid with a legend to interpret what the various colours and symbols mean.



Road Ban Markings

Road bans are marked on the map as a wider line surrounding the roadway with the color of the line indicating the type of ban. Moving the mouse cursor over the ban marker will produce a tag indicating the type of ban (ie. 90% ban). Clicking on a road ban within a map opens a window which shows the road ban details.

- 90% Road Ban	- 70%	- 50%
- Legal/Other Weight	- below Legal/Closed	- Construction

Surface Types

Road surfaces are indicated by the color of the roadway line as shown below. Moving the mouse cursor over any roadway line will show a tag indicating the roadway name (ie. Highway 21, Range Road 21-2).

Gravel	Ciled	Paved
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What information can I see related to my units?

Roadata tracks information such as annual permits, weights, dimensions and specifications for most units. You can view ALL the units we have in our system and even print off a Specification sheet for them if you want. You can produce a listing of all units and you can even apply for Registry services such as requesting a duplicate copy of your registration.

How long will it take to receive my approval to move?

This will depend on a number of variables such as the Municipalities you are moving in, the type of permit, what time of day you apply etc. Our Permit Specialist will obtain your approval as fast as possible.